Crash Web

Information, Guidelines, and Troubleshooting

September 2014 / Revised September 2022

Crash Web is an on-line system that provides images of crash reports (originals and supplements). Personal information contained in crash reports is protected by both federal and state law. This document provides information to users and administrators of the Traffic Engineering Accident Analysis System (TEAAS) for managing Crash Web accounts.

Contents

Ι.	NCID	1
II.	Access – New	1
III.	Deactivation due to Inactivity	2
IV.	Property Damage Crashes and Reports	2
V.	Other Search Options	6
VI.	Administrator Information	7

I. NCID

An NCID (North Carolina Identity Management Service) account is required to access Crash Web. These accounts are NOT managed by the Department of Transportation for external parties. All NCDOT employees will have a NCID account setup at the time they are employed with the Department. Parties external to NCDOT can register for a new NCID account at the link below:

https://ncid.nc.gov/idmdash/#/default

Access to the NCID system, including contact information for asking questions or resolving issues, is as follows:

https://ncid.nc.gov/

II. Access – New

New access to Crash Web for North Carolina Department of Transportation Division of Highway (NCDOT DOH) users is managed by the NCDOT's Traffic Safety Unit. The Traffic Safety Unit also manages accounts for external I (outside of NCDOT) partners that utilize TEAAS. External users requesting access to Crash Web must first obtain an NCID (see Item 1, above). Second, they must complete the following form:

https://connect.ncdot.gov/resources/safety/TeppI/TEPPL%20All%20Documents%20Library/C34_CWRForm.pdf

Third, they must send the completed form to <u>TEAAS_Support@ncdot.gov</u>.

III. Deactivation due to Inactivity

Crash Web accounts are automatically deactivated after 90 continuous days of inactivity. If your account is deactivated due to inactivity, contact <u>TEAAS_Support@ncdot.gov</u> to have your account reset.

IV. Property Damage Crashes and Reports

To login to Crash Web, go to the link below:

External User Crash Report Requests GO -->

https://crashweb.ncdot.gov

You will first be redirected to the NCID login page shown below. Enter your NCID User ID and Password here:



Once logged in, you should see the page below. Click on the "GO \rightarrow " button beside the "External User Crash Report Requests" as indicated by the red arrow in the screenshot below:

Welcome to North Carolina DMV Crash Reporting Site
Note: Please read the following important information:
Effective January 1, 2013, uncertified crash reports will no longer be available. The Division will provide certified crash reports only. All crash reports that are now accessed are certified copies in accordance with N. C. General Statute 20-42 (b) and a fee of \$5.00 per crash report accessed will be charged. The certification fee does not apply to a document furnished for official use to a judicial official or to an official of the federal government, a state government, or a local government.
For optimum performance on this site, use Internet Explorer 7.0 or Firefox 3.6 browser and a screen resolution of 1024 by 768.
A valid User ID/Password is required to access Web Based Data Capture, Crash Report Electronic Distribution, Organization User Maintenance and External User Crash Report Requests. The DMV, Traffic Records Section will coordinat the assignment of these sign-on components. • If you need a valid User ID/Password, please click on the button to access the appropriate function • If you need a valid User ID/Password, please contact North Carolina Department of Transportation, Division of Motor Vehicles, Traffic Records Section at (919) 861-3084. Effective September 1997, North Carolina General Statute 20-43.1, in accordance with the Federal Privacy Protection Act of 1994, closed to the public the personal information contained in the records of the Division of Motor Vehicles. Th
Division, or an officer, employee or contractor thereof, is prohibited from knowingly disclosing any personal information about an individual for any use not specifically identified by that act. Personal information includes photographs, social security numbers, driver license numbers, names, addresses, telephone numbers and medical or disability information. Improper release of this information is prohibited under both state and federal law (class 2 misdemeanor G.S.20- 43.1).
**Crash reports prior to January 1, 1999 are not available via this web site for Crash Report Electronic Distribution or External User Crash Report Requests.
All Crash reports generated via the Crashweb are certified by the Division to be an OFFICIAL DOCUMENT.
Crash Report Electronic Distribution GO>

Click on the "Reports" link on the next page:

Home External User Search for Crash Reports Search for Crash Reports Contents · Search Criteria Introduction Batch Request How to Search by Crash ID · Create New Batch How to Search by DL Number · View Existing Batches How to Search by County Betor Reports How to Search by County · Reports How to Search by Name Help Introduction	DMV 👄 DIVISION Of Motor Vet	R DDAV ► NC DDAV ■ NC GOV
Search for Crash Reports Contents • Search Criteria Introduction Batch Request Introduction • Create New Batch How to Search by Crash ID • View Existing Batches How to Search by DL Number Electronic Distribution How to Search by County • Reports How to Search by Name Help Introduction	Home	xternal User Search for Crash Reports
Reports How to Search by Name Help Introduction	Search for Crash Reports Search Criteria Batch Request Create New Batch View Existing Batches Electronic Distribution	ontents Introduction How to Search by Crash ID How to Search by DL Number How to Search by County
Search for Crash Reports The External User Crash Report Requests application enables you to view, search and print crash reports (initial or supplemental filing a specific crash or several crashes at one time (batch). You can retrieve crash documents from January 1, 1999 or later. North Carolina DMV crash ID numbers are necessary in order to request specific crashes. If the crash occurred in 1999, the crash ID is 8 digits long. I crash occurred in year 2000 or later, the crash ID is 9 digits long. To view a crash document, your PC must already have an image viewing application that can read TIFF (Tagged Image File Format) images. Check with your system administrator before you use this application to see if you have the appropriate software. Back to Contents	Reports Help Search for Crash Reports Batch Request Electronic Distribution Logoff	How to Search by Name troduction The External User Crash Report Requests application enables you to view, search and print crash reports (initial or supplemental filings) for a specific crash or several crashes at one time (batch). You can retrieve crash documents from January 1, 1999 or later. North Carolina DMV crash ID numbers are necessary in order to request specific crashes. If the crash occurred in 1999, the crash ID is 8 digits long. If the crash occurred in year 2000 or later, the crash ID is 9 digits long. To view a crash document, your PC must already have an image viewing application that can read TIFF (Tagged Image File Format) images. Check with your system administrator before you use this application to see if you have the appropriate software. Back to Contents ow to Search by Crash ID

You are now in the reports section of Crash Web and should see a webpage similar to the screenshot below:

	icles			RCDMV ► NCDOT ■ NCGOV
Home Search for Crash Reports • Search Criteria	NC DMV Cr Electronic Distributi	eash Reporti	ng System	
Batch Request Create New Batch	Need <u>Help</u> with this screen?			
View Existing Batches Electronic Distribution	Criteria: Subcriteria:	Fatalities All Fatalities	T	
Help Search for Crash Reports	Location:	County: Division of Highway #	10: 08/27/2014 All Counties # All Divisions	
Batch Request Electronic Distribution Logoff		Get Cra	sh Reports	

To search for crashes coded as having DOT property damage, select "DOT Property" under the "Criteria" section. Next select the date range you wish to query under the "Date Range (mm/dd/yyyy)" section. Finally, select the "County" you are interested in. (You could also select an entire Division by changing the toggle to the "Division of Highways" option.) When you are done entering your search criteria, select the "Get Crash Reports" button.

	hicles			
Home Search for Crash Reports • Search Criteria	NC DMV Electronic Dist	Crash Reporti	ing System	
Batch Request Create New Batch	Need <u>Help</u> with this s	screen?		
View Existing Batches Electronic Distribution	Criteria: Subcriteria:	DOT Property	• •	
Reports	Date Range (mm/do	1/yyyy): From: 08/28/2013	To: 08/27/2014	
Help Search for Crash Reports Batch Request Electronic Distribution	Location:	County: Division of Highway Get Cra	All Counties	
Logoff				

You should then see a results screen similar to the one below.

	nicles				INC DMV ▲ NC DOT ■ NC GOV
Home Search for Crash Reports • Search Criteria Batch Request • Create New Batch • View Existing Batches Electronic Distribution • Reports Help • Search for Crash Reports • Batch Request • Electronic Distribution Logoff	NC DMV Electronic Dis Need <u>Help</u> with this	V Crash Report	Search Criteria Criteria: DOT Prope Subcriteria: DOT Prope Date Range: 07/28/2014 County: FRANKLIN 5 Crash Report(s) were found mee 1 123698 08/03/2014 124269 08/03/2014 122346 08/03/2014 132346 08/21/2014 134807 08/23/2014 Create Batch View Prir	rty ty Damaged to 08/27/2014 V ting the search criteria County On Road FRANKLIN SR 1114 FRANKLIN SR 1125 FRANKLIN SR 1125 FRANKLIN NC 96 TRANKLIN NC 96 TRANKLIN NC 96	

To view the actual crash report, click on the Crash ID number indicated by the red arrow in the screenshot above. You will then see the window below open.



Click the "View" link and the crash report should then open.

All the ball of	and a strength of the	The second second	103720108
SATEGOIS PRANKLIN	0.8	1364181320.448	04153015
CONTRACT DESCRIPTION		- 5.3	TTT serves
····			TALL STATE
X.H.	-1000	44-144	
sert_Briefs Dromme Details	- Commer P	ere _ Canas Deserve Ce	and Cores
and the second se			0.57000.
		allalla 2L a	-
		The United States	
		All and a second	
		alter and and	House I
	-	Second Second	
	-		
		179 - C	2-2
			E.
			-
	_	And Address of the local division of the loc	
*	0		_ 202
	1000		
		Name and Address of the Owner, which the Party of the Owner, which the Owner, which the Owner, which the Owner,	Table
A LA CONTRACTOR OF A CONTRACTOR	리카카카카		
	The state of		
	11.		
	16		
	16		
	h		
	14		

If you have any questions or run into any issues with this process, please email <u>TEAAS_Support@ncdot.gov</u> and someone will respond promptly.

V. Other Search Options

Additional search functionality was added to crashweb in August of 2022. This search functionality can be accessed through the "Search Criteria" portion of crashweb.

	ma eternisoria A sectional A
Home	External User Search for Crash Reports
Search for Crash Reports	Contents
Search Criteria	Internet will be
Batch Request	Interdection
Create New Batch	How to Search by Crash ID
View Existing Batches	How to Search by DL Number
Electronic Distribution	How to Search by County
Reports	How to Search by Name
Roadway Crashes	How to Search hull cell lies ID
Location Mapping	I KW IO SERICI IV LACITUSE IV
Help	Introduction
Search for Crash Reports	The External User Crash Report Requests application enables you to view, search and print crash reports (initial or supplemental filings) for a specific crash or several crashes at one time (batch). You can
Batch Request	remeve crash documents from January 1, 1949 or later. Norm Carolina DINV crash ID numbers are necessary in order to request specific crashes. If the crash occurred in 1949, the crash ID is 9 digits long. If the crash course of interval to a crash ID is 9 digits long.
Electronic Distribution	To view a crash document, your PC must already have an image viewing application that can read TIFF (Tanged Image File Format) images. Check with your system administrator before you use this
Logoff	te tel a dans fuel de la constitución de la const
	Back to Contents
	How to Search by Crash ID
	1. 1. Click on the Search Criteria link on the side menu bar.
	2. Select Crash ID option in the main header section and enter the Crash ID number in Crash ID field.
	3. Click Search. The document types that exist for the crash appear under Document Type.
	4. Click the View link to the right of the document type you want to view. The selected document will appear in your TIFF image viewer. You can print the image using the print command provided with your
	image viewer.
	Rack to Contents

After clicking on the "Search Criteria" button, you will see the different search options available.

DMV		⊕ eenc dmv senc dmv senc dot t eenc gov
Home Search for Crash Reports • Search Criteria Batch Request • Create New Batch • View Existing Batches	NC DMV Crash Reporting System External User Request Ned Halp with this screen? © NC License #/Date O Crash ID O County/Date Name Date O Local Use ID	
Electronic Distribution Reports Construct Construct	Driver Owner Owner Driver/Pedestrian Owner Business Business Name	
Location Mapping Help	Crash ID Last Name Local Use ID First Name	
Search for Crash Reports Batch Request Electropic Distribution	County of Crash	
Logoff	From Date	

To search for a crash by driver's license number, you will need to enter the "NC license #" AND the date range ("From Date" and "To Date" fields).

To search for a crash by crash id number, you will need to enter only the "Crash ID".

To search for a crash by County, you will need to enter the "County of Crash" AND the date range ("From Date" and "To Date" fields).

To search for a crash by a driver, pedestrian, or owner name; you will need to enter the "Last Name" AND the "First Name" OR the "Middle Name" AND the date range ("From Date" and "To Date" fields).

To search for a crash by a business name, you will need to enter the "Business Name" AND the date range ("From Date" and "To Date" fields).

To search for a crash by Local Use ID, you will only need to enter the "Local Use ID".